

Devon and Cornwall Police and Crime Panel – Action Log 2025/26

Number	Minute No.	Resolution	Target Date, Officer Responsible and Progress
2.	Public Engagement and Contact 4 October 2024	Commissioner to release positive communications to ensure the public are confident in using the 101 call line.	Due Date: ASAP Person Responsible: Alison Hernandez Progress: This work is on-going and communications would be released by the OPCC. Action now closed
4.	The Commissioner's actions in response to a decision by the panel at its 19 July 2024 meeting. 22 November 2024	Chair and Vice Chair, in consultation with the host authority and the Office of the Police and Crime Commissioner ensure an agreed, clear process for future appointments was agreed at the next meeting of the Panel.	Due Date: ASAP Person Responsible: Chair/Vice-chair/OPCC/Jake Metcalfe Progress: Action complete.
5.	Commissioners update report: 25 July 2025	Commissioner to acknowledge other partners within the update report.	Due Date: September 2025 Person Responsible: Commissioner Progress: Action complete.
6.	Commissioners update report: 25 July 2025	Commissioner to ensure good practice is within the next update report.	Due Date: September 2025 Person Responsible: Commissioner Progress: Action complete.

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7.	Commissioners update report: 25 July 2025	Commissioner to attend Launceston with Cllr Chopak in relation to a Policy enquiry office.	Due Date: September 2025 Person Responsible: Commissioner Progress: Action complete.
8.	Commissioners update report: 25 July 2025	The Commissioner would share the draft plan around the delivery of Safer Streets to the Panel.	Due Date: November 2025 Person Responsible: Commissioner Progress:
9.	Commissioners update report: 25 July 2025	The Commissioner would link in with ward councillors when she was putting in initiatives for their particular wards.	Due Date: ASAP and On-going Person Responsible: Commissioner Progress: Action noted by the Commissioner and would action when appropriate. Action is closed.
10.	Draft Annual Report 25 July 2025	The Commissioner would share any open letters written with councillors of the Panel.	Due Date: September 2025 Person Responsible: Commissioner Progress: Action noted by the Commissioner and would action when appropriate. Action closed.

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11.	Draft Annual Report 25 July 2025	The Commissioner would have discussions with Exeter City Council around the Safe Bus and whether this initiative could happen there.	Due Date: September 2025 Person Responsible: Commissioner Progress: The Commissioner has had discussions with Exeter City Council, no solution has been found to date. Action closed.
12.	Draft Annual Report 25 July 2025	The Commissioner to correct the statement within the annual report in which it states the safe bus runs every Saturday as this was factually incorrect and the bus ran on differing days depending on events.	Due Date: September 2025 Person Responsible: Commissioner Progress: Action complete.
13.	Draft Annual Report 25 July 2025	The Commissioner would ensure there was a narrative around the staffing figures dropping in 2025 from 2024 figures.	Due Date: September 2025 Person Responsible: Commissioner Progress: Action complete.
14.	Draft Annual Report 25 July 2025	The Commissioner would copy in Cllr Loudoun when discussing buildings in Exmouth for Police Enquiry offices.	Due Date: ASAP Person Responsible: Commissioner Progress: Action completed, however no substantive update.

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15.	Draft Annual Report 25 July 2025	The Draft Annual Plan should have an accessible version for members of the public.	Due Date: November 2025 Person Responsible: Commissioner Progress: This is under consideration.
16	Draft Annual Report 25 July 2025	The work of the Vision Zero Partnership needed to be more granular so members of the public understood the good work going on in relation to road safety.	Due Date: September 2025 Person Responsible: Commissioner Progress: Upper Tier Councillors were represented on the Vision Zero Board and can feedback to local areas. Communications on the work of Vision Zero is regularly communicated via their website, social media, Youtube and press releases. Action closed.
17.	Draft Annual Report 25 July 2025	The Commissioner to create a young people's version of the annual report which could sent into schools for PSHE work.	Due Date: November 2025 Person Responsible: Commissioner Progress: Under consideration.
18.	Cost and Functions of the Office of the Police and Crime Commissioner 25 July 2025	The Commissioner would have discussions with the relevant councils when sending out information in relation to Council Tax.	Due Date: Early 2026 Person Responsible: Commissioner Progress: Action noted.

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19.	Cost and Functions of the Office of the Police and Crime Commissioner 25 July 2025	The Commissioner was requested to inform the Panel how her office would get back to its expenditure target of 0.65% as part of setting the next budget.	Due Date: January 2026 Person Responsible: Commissioner Progress: The Commissioner will endeavour to include this within the 2026/27 budget report.
20.	Performance Papers 25 July 2025	Presentation on what crime data integrity looked like and the types of processes that they went through for recording crime.	Due Date: November 2025 Person Responsible: Office of the Police and Crime Commissioner Progress: The Commissioner is awaiting confirmation from the Police and Crime Panel as to when they would like this to be brought to the meeting, as per the work programme.
21.	Contact Services Update 12 September 2025	That the Panel send a formal thank you letter to the contact services team.	Due Date: November 2025 Person Responsible: Jake Metcalfe Progress: Complete. Letter sent to the Chief Constable for the attention of the contact services team on 11 November 2025.
22.	Contact Services Update 12 September 2025	That the Commissioner's office develop and implement a communications strategy to promote improvements in contact services.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: Work was on-going and action requested to be closed.

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23.	Estates Strategy 12 September 2025	Commissioner to share the mobile police station delivery plan with Panel members once finalised.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: The Commissioner is awaiting confirmation from the Police and Crime Panel as to when they would like this to be brought to the meeting, as per the work programme.
24	Estates Strategy 12 September 2025	Commissioner to re-engage with Cornwall's estates coordination and ensure integration with wider public sector regeneration initiatives.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: The Commissioner noted this action and recommended the actions closure.
25.	Estates Strategy 12 September 2025	That a further custody report come back to the Panel and would include detailed analysis of staffing, welfare, detainee rights, reference to the one public estate, Homes England Master plan and other public sector initiatives;	Due Date: November 2025 Person Responsible: Office of the Police and Crime Commissioner Progress: This has been added to the work programme and therefore this action has been completed.
26.	Estates Strategy 12 September 2025	That the Commissioner explore opportunities for permanent solutions to temporary estate arrangements where community feedback was positive.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: This has been noted by the Commissioner.

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27.	Police and Crime Plan 2025 – 29 Performance Report 12 September 2025	Commissioner to include Most Similar Force comparisons in future performance reports.	Due Date: November 2025 Person Responsible: Office of the Police and Crime Commissioner Progress: Action complete.
28	Police and Crime Plan 2025 – 29 Performance Report 12 September 2025	Commissioner to explore inclusion of rural crime statistics in thematic reports.	Due Date: November 2025 Person Responsible: Office of the Police and Crime Commissioner Progress: This is included in the crime summary as part of the performance report. Action closed.
29.	Police and Crime Plan 2025 – 29 Performance Report 12 September 2025	Commissioner to share updates on the deployment and cost of the noise camera.	Due Date: ASAP Person Responsible: Office of the Police and Crime Commissioner Progress: This action is ongoing. The deployment of the noise camera is on a trial basis, and no substantive update is available at this time.
30.	Police and Crime Plan 2025 – 29 Performance Report 12 September 2025	Commissioner to consider commissioning drug rehabilitation services directly if current arrangements remain unclear.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: The Commissioner notes this action. This will be considered as part of 2026/27 investment plans.

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31.	Police and Crime Plan 2025 – 29 Performance Report 12 September 2025	That the OPCC ensure future reports clearly distinguish between types of repeat victimisation.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: This is included in the performance reports, action closed.
32.	Police and Crime Plan 2025 – 29 Performance Report 12 September 2025	That the Commissioner continue to support and expand partnership work on antisocial behaviour, including long-term hotspot policing and youth interventions.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: The work was ongoing as part of Hotspot policing engagement and therefore action completed.
33.	Police and Crime Plan 2025 – 29 Performance Report 12 September 2025	That the Commissioner explore further opportunities to improve public confidence through visibility, victim support, and community engagement.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: This work is ongoing and integrated into our business as usual operations. Action requested to be closed.
34	Police and Crime Commissioner's Update Report 12 September 2025	Commissioner's office to draft a letter for Panel members to send to MP advocating for full cost recovery of firearms licensing.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: The Commissioner's office will undertake this activity following the Police and Crime Panel's review of the Firearms Briefing Note in Nov-25.

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35.	Police and Crime Commissioner's Update Report 12 September 2025	That the Panel be kept informed of progress on firearms licensing fee reform and support efforts to achieve full cost recovery.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: This has been noted by the Commissioner and will be considered when relevant. Action recommended for closure.
36	Police and Crime Commissioner's Update Report 12 September 2025	That the Panel receive regular updates on the development and implementation of sexual violence support services, particularly for children.	Due Date: Person Responsible: Office of the Police and Crime Commissioner Progress: This is included within the Commissioners update report. Action closed.
37.	Action Log 12 September 2025	To undertake a tour of the Middlemoor facility, including the custody suite ahead of upcoming decisions on investment.	Due Date: December 2025 Person Responsible: Office of the Police and Crime Commissioner Progress: Date arranged for 12 December 2025.